



THREE YEAR LIMITED WARRANTY



Ballistic Performance Components Batteries are built by hand in the USA. Each battery is then run through the most stringent quality control standards and bench tested to insure that it performs as advertised. Ballistic Performance Components Batteries are shipped fully charged and ready to install. Because of our high level of quality control we offer an industry leading **THREE YEAR LIMITED WARRANTY**.

- Ballistic Performance Components warranty for manufacture defects is for function only. Warranty does not cover physical damage, misuse, or improper charging. Ballistic is not liable for any damage to either person or personal property resulting from the use of this product. If the battery is physically damaged in any way or the static voltage as delivered to Ballistic Performance Components is less than 9.0 Volts the claim will be denied. Ballistic Performance Components extends a warranty only to parts manufactured by Ballistic Performance Components.
- If the battery is used in sanctioned competition of any kind, abused, or used in a manner for which it was not intended the warranty is void.
- Conditions not covered under warranty:
  - Hard short of the terminals by direct contact.
  - Damage from immersion in liquid.
  - Cell chemistry damage as a result of being discharged below 9.0 Volts.
  - Abuse or physical damage of any kind.
  - Over charging or damage as a result of a defective or improper external charger or charger setting.
  - Over charging or damage as a result of a damaged or defective onboard charging system.
  - Damage from use in excess of cranking capacity.
  - Damage from applications in which the batteries are wired in series or parallel.
  - Damage to terminals due to torque in excess of 5 ft-lbs
- The 3 Year Limited Warranty is on a pro-rated basis based on the original date of purchase. An original receipt from the time of purchase is required for any warranty claim.
  - 1-6 Months — Free Replacement
  - 7-12 Months — 75% discount from retail
  - 13-24 Months — 50% discount from retail
  - 24-36 Months — 25% discount from retail
- All warranty claims are handled by Ballistic Performance Components directly. All warranty claims must be accompanied by the original receipt from your retailer.
- Warranties are non-transferable and meant for the original owner only. Returns will only be accepted from the original owner. A return authorisation number must be acquired from Ballistic Performance Components before the battery is shipped. Each returned battery must be sent with a completed Return Authorization Form. If a battery is received without a Return Authorisation Number, Return Authorisation Form or without the original invoice then the battery will be returned to the original shipper COD.
- Warranty claim batteries must be in Ballistic Performance Components possession before any replacement battery can be shipped out.
- Each Ballistic Battery is only eligible for one warranty replacement. Once a battery has been warranted, the replacement item only holds the remainder of the warranty period of the original battery purchased.
- All shipping charges, insurance and any damage incurred during shipping for any and all warranty claims is the customer's responsibility. If the battery is determined to be defective, Ballistic Performance Components will pay for return shipping of the replacement battery back to the customer (within the continental US only) by ground shipping only. If the battery is NOT defective, or the battery originated outside the continental US, shipping back to the customer will be at the customer's expense. Any shipping service other than ground shipping as requested by the customer would be at the customer's expense.
- **Ballistic Performance Components LLC reserves the right to deny any and all claims if all conditions and terms are not met.**

